Student Support Strategies Ad Hoc Committee
December 9, 2021
9:30 – 11:00 AM

1. Lisa Cooper Wilkins and Geisce Ly welcomed everyone at 9:34 am

2. Reviewed Agenda

3. Reviewed November 18th Meeting Notes

4. Data & Board Committee Presentation Update

   • Reopening plan draft review – link

   • Have it after FLEX Day to have enough time to prepare for the Board SSP meeting

Question: Outreach about re-opening in languages other than English across locations - will this be done by center locations or centrally?

   • Mission Center: onsite registration this week

   • Comprehensive effort with A&E

   • 380 in august registered, 40 on Tuesday

   • Outreach - qualitative findings from focus groups the Outreach office did to find out students' preferred communication methods to receive CCSF information: link

5. EASE Working Group Discussion

   • Continue to evaluate how effectively we provide services son all campuses

   • Services at the centers – accreditation concerns; 7 core services; concern – instructional side of the house

   • Library services; student activities

   • The pandemic allowed to improve/provide remote services

   • Comment: There is so much overlap of EASE and RiSE and the AEP & SWP planning efforts!

   • Signage on campus and how are the key people to address it

   • Comment: Signage consistency across locations—in multiple languages—helps to show we are one college

   • To have necessities available (beverages and snacks) when we are open onsite

   • Provide step-by-step instructions and in different languages (signage)

6. Ad Hoc Working Groups Convening and Updates
   a. Support Services (Re-Boarding) – Guillermo Villanueva and Katrina Evasco
   b. Technology (Virtual Tools) – Ellen Rayz and Cynthia Dewar
   c. Student Engagement Plan – Noah Lystrup and Rosie Zepeda
7. Future Meeting schedules (5 minutes)
8. Additional and Future Agenda Items:
9. Meeting Adjourned at 10:59 am
10. Next meeting: *proposed - Thursday, January 27th, or February 3rd (9:30 – 11 AM)*

Proposed 2021-22 Timeline and Deliverables
(*Includes Monthly Updates to Enrollment Management Committee*)

February:
- 2 Meetings
- Data Discussion

March:
- 2 Meetings: Working Group Updates
- Joint Marketing Ad Hoc Committee

April:
- 2 Meetings: Working Group Updates
- Campaign Rollout
- Board Update
- *Technology Demonstration: Blackbelt*

May:
- 1 Meeting: Working Group Updates
- Data Review
- *Tentative: Technology Demonstrations*

Summer:
- *(No Retreat was scheduled)*

September:
- 1 Meeting: Working Group Updates: 2nd Thursday

October:
- 1 Meeting: Working Group Updates: 2nd Thursday
- ~~*Tentative:* Board Report~~

November:
- 1 Meeting: Working Group Updates: 2nd Thursday

December:
- 1 Meeting: Working Group Updates: 2nd Thursday
- ~~*Tentative:* Board Report~~

January:
- 1 Meeting: Working Group Updates

February:
- 1 Meeting: Working Group Updates
- *Tentative:* Student Success and Policy Committee Report

March:
- 1 Meeting

April:
- 1 Meeting: Working Group Updates
- Campaign Rollout

May:
- Final Meeting and Report